

Complete View Returns process

Ceci fonctionne que sur le navigateur Chrome

This is to be used for the transfer of product from Emergency Centres, Reps to hospitals/clinics or hospitals to hospitals with an urgent requirement for product not available from stock in EMEA DC warehouse.

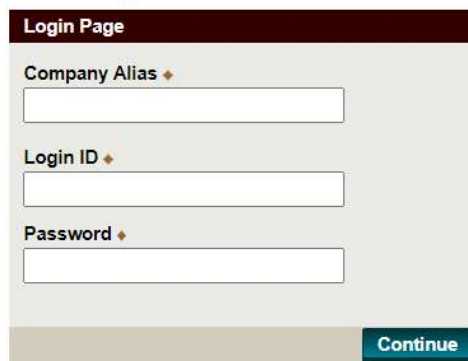
Please ensure that the following 4 sections are filled in.

Please use the following link <https://row.ups.com/Membership/Login/Login>

Log in details

Alias Cook
New User: Cook-user
Password: Cook-user1

User Log In



The screenshot shows a login form titled "Login Page". It contains three input fields: "Company Alias" with a dropdown arrow, "Login ID" with a dropdown arrow, and "Password" with a dropdown arrow. Below the fields is a "Continue" button.

1) Ship From

If shipping from the Emergency Rep Stock centres, we have pre-populated the ERS centre addresses. You can select your relevant centre and the address will automatically show up.

Otherwise, follow the guidelines below:

1. Enter all the address details
2. Make sure to enter the relevant contact person in the field "Attention"
3. Select the country from the drop down list
4. Enter the phone number and email address of your contact

Shipping Information.		
Ship From	Ship To	Shipment
Address Book ERS-FR	Company Name	UPS Service International
Company Name COLITEL PARIS	Attention	UPS Worldwide Saver®
Attention Muriel/Cesar	Address Line 1	Label Delivery Method
Address Line 1 8 AVENUE DU PARANA	Address Line 2	View and Print
Address Line 2 ZI SUD	City	Description of Merchandise
City LES ULIS	State	Package(s)
State	Postal Code	Package 1
Postal Code 91943	Country or Territory Austria	Weight
Country or Territory France	Phone Number	Purchase order
Phone Number +33169183318		Cook representative initials
E-Mail Address colidf@colitel.fr		Number Of Packages 1
<div> <div>Process Shipment</div> <div>Clear</div> </div>		

2) Ship To

1. Enter all the address details
2. Make sure to enter the relevant contact person in the field "Attention"
3. Select the country from the drop down list
4. Enter the phone number and email address of your contact

3) Shipment

UPS Service International

UPS Worldwide Saver®

1. The default Service Level is set to Express Saver Service.
2. As this service is for Emergencies, you have the option to select Express Plus or Express from the drop down.

Label Delivery Method

View and Print

You can choose two different options:

1. View and print – this option prints an electronic AWB# which you can print and attach. If the product is shipping from a customer to another, please be sure that your customer can print the label and put it on the box (this option will allow you to request a scheduled pickup after you click on "Process Shipment").
2. 3 UPS On-call Pickup Atpt – UPS will print and collect the box at the address provided

4) Package(s)

Package(s)	
Package 1	
Weight ♦	<input type="text" value="1.5"/>
Purchase order ♦	<input type="text"/>
Cook representative initials ♦	<input type="text"/>
Number Of Packages	<input type="text"/>

- Weight: Always input 1.5kg
- Purchase order: enter the original SO number and add the lot number(s) of the product(s) being transferred (i.e. 19499.649 lot number 13873638)
- Cook Representative initials: add your own initials
- Number of packages: enter many packages as you have to ship.

NB: Si vous allez directement chez UPS notre compte est le **W1192R** .